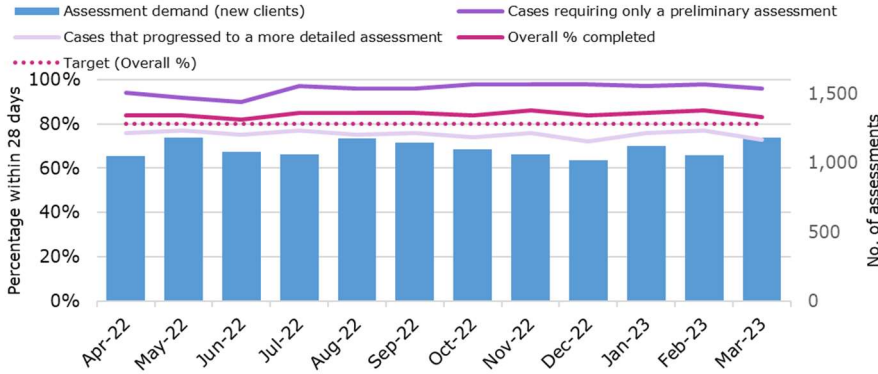# Health & Care Dashboard

## Adult Social Care and Safeguarding

% of Care Act assessments of new clients completed in 28 days and number of requests received per month


Performance remained above target in Quarter 4, despite an increase in demand. Where assessments are not completed in 28 days, this is usually because they are more complex. The council tracks these individually to ensure that progress is being made to determine appropriate care and support arrangements, and that any risks are being mitigated.

Demand has increased during Quarter 4. The increase in demand and a temporary reduction in staffing capacity led to a small increase in the numbers of people waiting, but this is being actively managed and remains below the agreed threshold. All contacts continue to be assessed to ensure that the highest risk cases are prioritised immediately.

% of safeguarding referrals assessed within 2 and 5 working days, and number of requests received per month
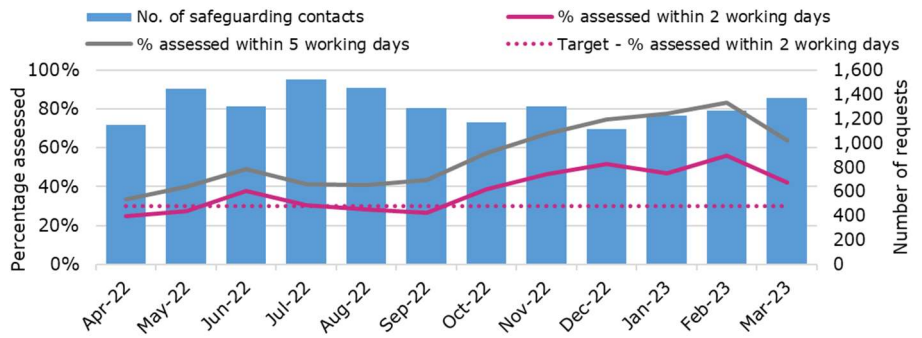
Overall % and number of people who have been receiving services for 12 months or over, who have had a review in the previous 12 months
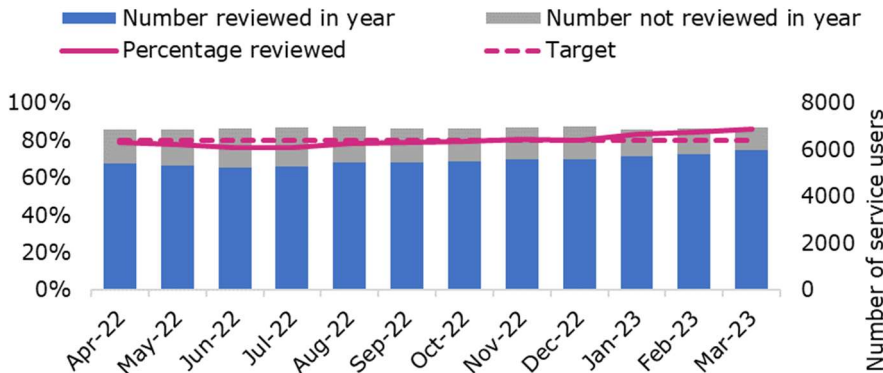

Performance has continued to improve during Quarter 4. Where people have not been reviewed within 12 months this may be because they were unavailable (for example in hospital) or because of insufficient capacity, which is being addressed. However if overall demand increases, resource may need to be diverted to higher priority work.

Source: SCC

Health & Care
Dashboard

Care Commissioning

% of brokerage sourced within agreed timescale by service type

Legend: Care Home % · Supported Living % · Day / Home Care % · All
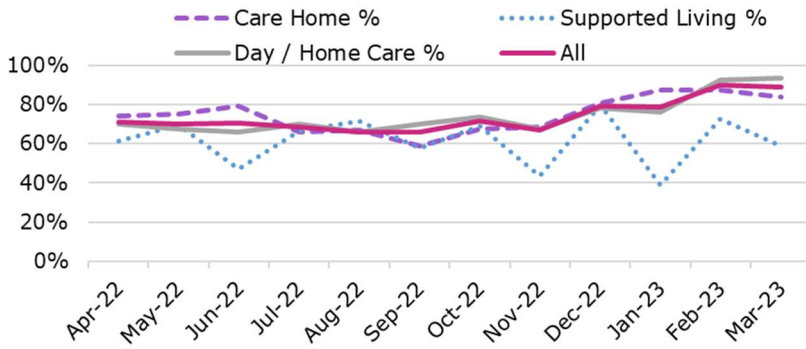
Source: SCC
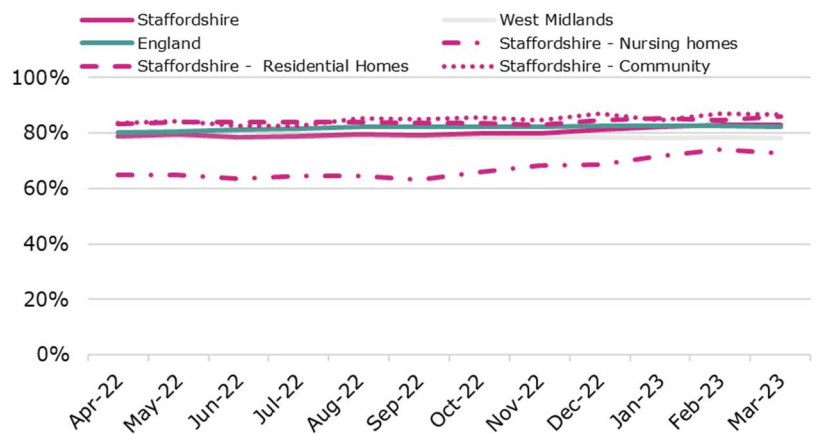
Overall brokerage referral timeliness has continued to improve in Quarter 4, despite increasing demand.

There have been improvements in the Care Quality Commission assessment ratings of Staffordshire's registered locations during 2022/23 with the highest ratings this year recorded during Quarter 4. The council has made additional investment in its quality teams over the last financial year, which is having a direct impact on driving improvements in care services.

Source: SCC and Care Quality Commission

% of care providers with CQC ratings of Good or Outstanding by provider type

Legend: Staffordshire · England · Staffordshire - Residential Homes · West Midlands · Staffordshire - Nursing homes · Staffordshire - Community

Public Health and Prevention

Number of people who have accessed resources promoting independent living and community support, including SCC digital resources and community help points
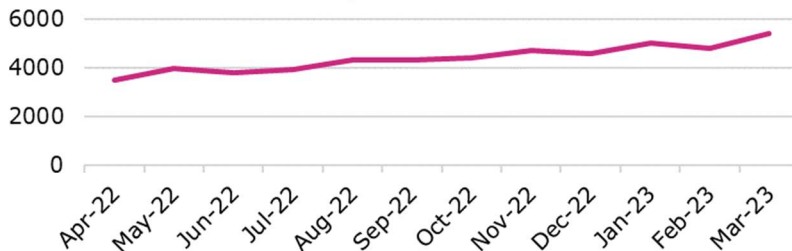
Of the 5,397 people who accessed resources in March 2023, 69% (3,723) were unique views of SCC adult social care webpages, 30% (1,641) were unique views of Staffordshire Connects adults homepage and 1% (33) were referred to Community Help Points.
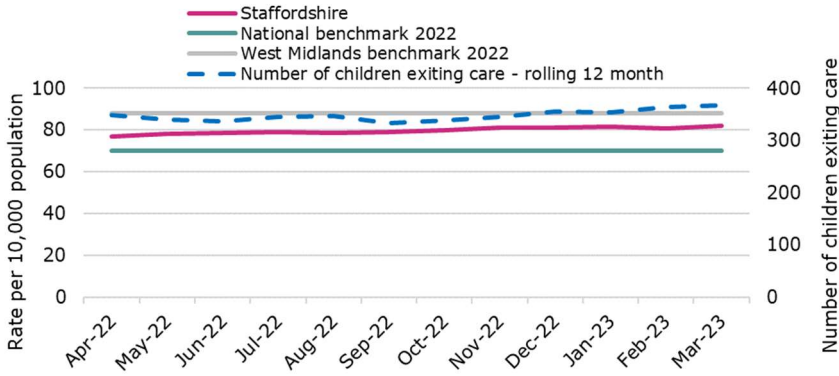
n.b. There are limitations with this data; the actual number accessing digital resources is likely to be higher, as the chart only shows those users that have accepted the website analytics.

Source: SCC

Children & Families
Dashboard

Safeguarding

Rate of children in care (rate per 10,000 population) and number of children exiting care

Legend:
- Staffordshire
- National benchmark 2022
- West Midlands benchmark 2022
- Number of children exiting care - rolling 12 month

Staffordshire continues to experience increasing demand and complexity of need. Plans are now in place to reduce some of the staffing pressures and to strengthen recruitment and retention.

The number of children subject of a Child Protection Plan has remained relatively stable and in line with regional and national benchmarks.

Rate of children subject of a Child Protection Plan (per 10,000 population)

Legend:
- Staffordshire
- National benchmark 2022
- West Midlands benchmark 2022
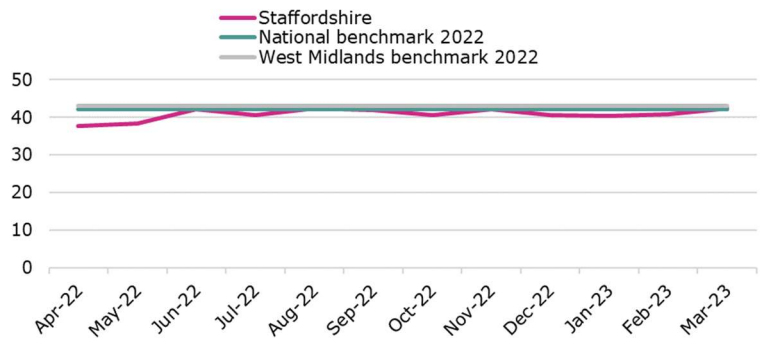
Rate of children referred, rolling 12 month average (per 10,000 population), and % re-referred within 12 months

Legend:
- Staffordshire
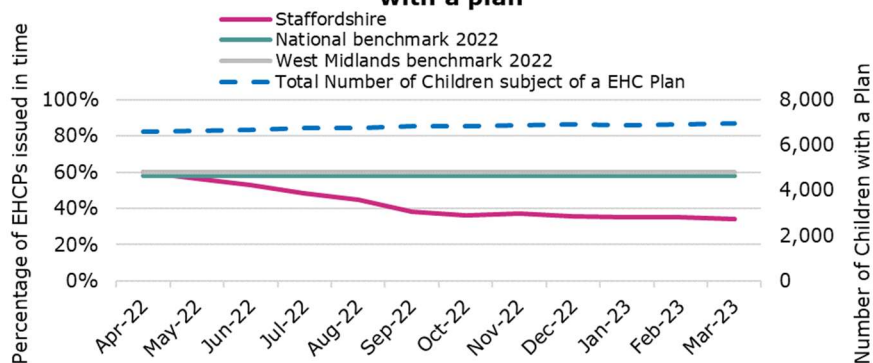- National benchmark 2022
- West Midlands benchmark 2022
- Percentage of children re-referred within 12 months
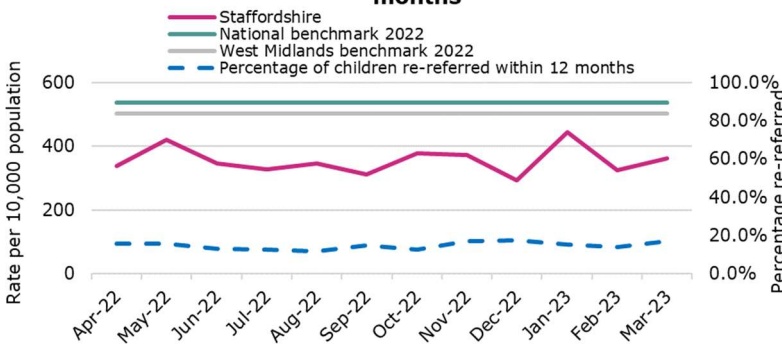
Referrals continue to remain below both national and regional benchmarks.

Source: SCC and Local Authority Interactive Tool (LAIT)

Children & Families Dashboard

Special Educational Needs and Disabilities

% of Education, Health and Care Plans issued in time (12 month rolling avg), and total number of children with a plan

Legend:
- Staffordshire
- National benchmark 2022
- West Midlands benchmark 2022
- Total Number of Children subject of a EHC Plan

Y-axis (left): Percentage of EHCPs issued in time (0% to 100%)
Y-axis (right): Number of Children with a Plan (0 to 8,000)
X-axis: Apr-22, May-22, Jun-22, Jul-22, Aug-22, Sep-22, Oct-22, Nov-22, Dec-22, Jan-23, Feb-23, Mar-23
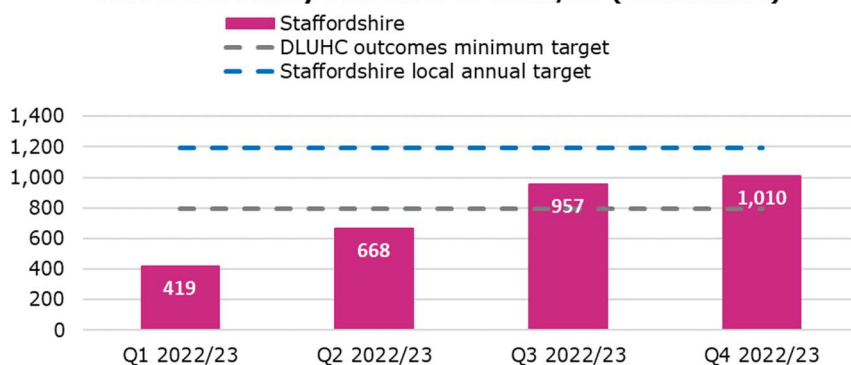
Increasing demand continues to impact on Education, Health and Care Plan (EHCP) timeliness. Up to March 2023, there were 6,949 children subject of a plan in total. Recruitment is underway to help mitigate this.

Source: SCC and Local Authority Interactive Tool (LAIT)

Supporting Families

There was a slowing of successful outcomes claimed in Quarter 4, but Staffordshire exceeded the annual target set by the Department for Levelling Up, Housing and Communities (DLUHC), achieving sustained outcomes for 1,010 families against a target of 797.

Supporting Families Programme - Reported successful family outcomes in 2022/23 (Cumulative)

Legend:
- Staffordshire
- DLUHC outcomes minimum target
- Staffordshire local annual target

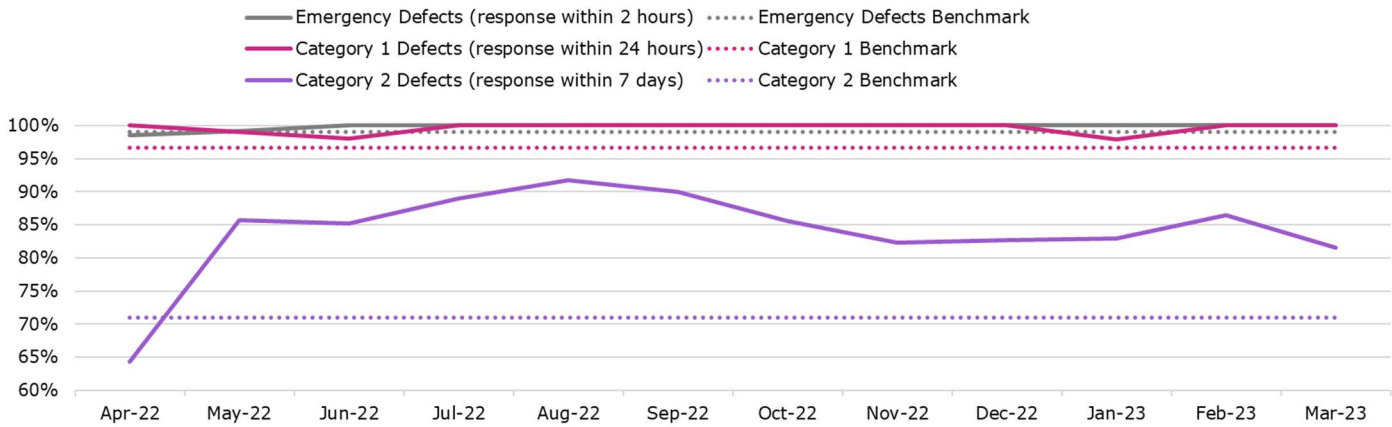|	Q1 2022/23	Q2 2022/23	Q3 2022/23	Q4 2022/23
Staffordshire	419	668	957	1,010

Source: SCC and Department for Levelling up, Housing and Communities

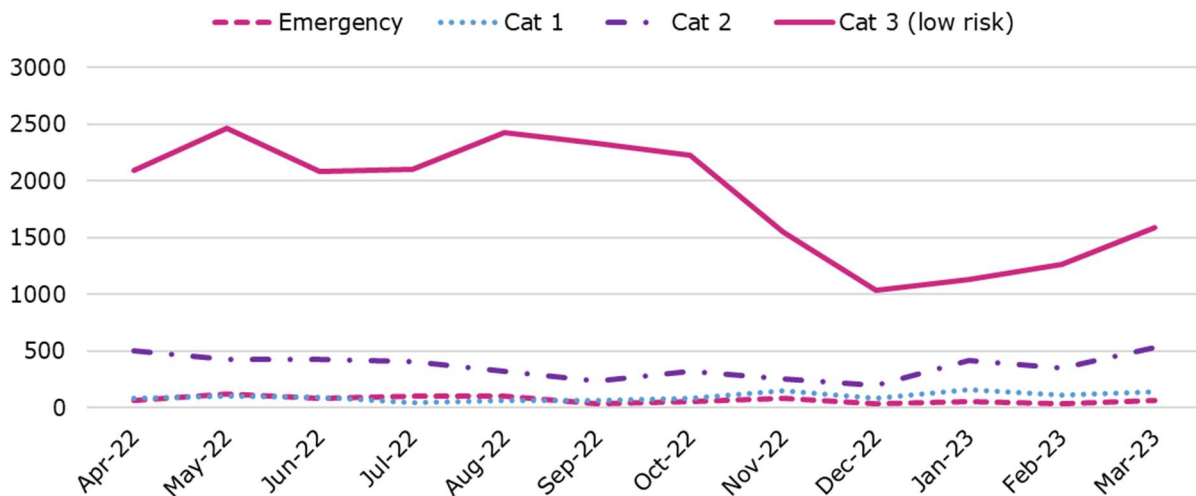# Economy, Infrastructure & Skills Dashboard

Highways

% of Emergency, Category 1 and Category 2 defects repaired in time

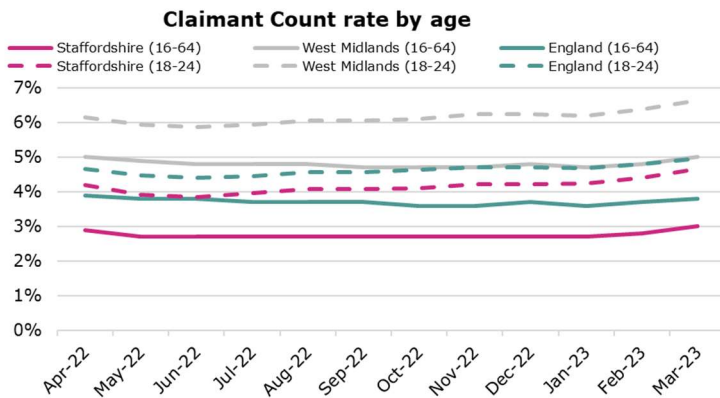Staffordshire's performance continues to be above the benchmarks for all defect repairs.

Total number of safety defects identified

This demand includes all defects identified on the highway in Staffordshire. The number identified each month can vary due to a number of factors. There are typically fewer annual and quarterly planned safety inspections carried out during the winter months (due to the weather conditions), which is likely to have contributed to the dip in the number of identified defects during Quarter 3, similar to previous years. This will continue to be monitored.

Source: Amey, Confirm.

Economy, Infrastructure & Skills Dashboard

Employment

Claimant Count rate by age

Legend:
- Staffordshire (16-64)
- Staffordshire (18-24)
- West Midlands (16-64)
- West Midlands (18-24)
- England (16-64)
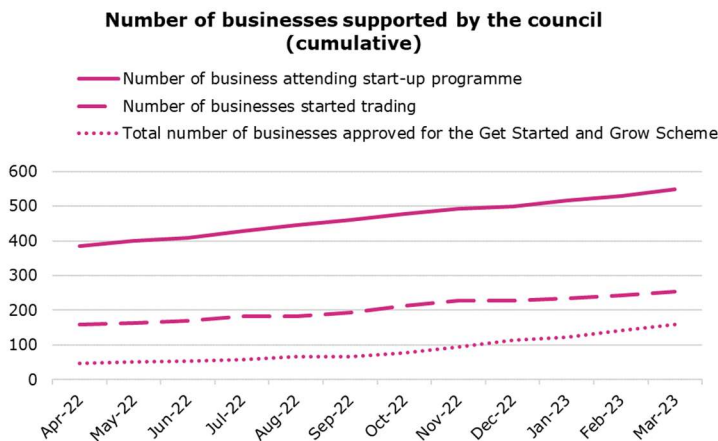- England (18-24)

Source: Office for National Statistics

As of March 2023, there were 15,715 claimants in Staffordshire; an increase of 1,075 claimants compared with the figures reported in Quarter 3 (December 2022). These increases are in part due to continued seasonal effects and jobs created over the festive period ending, but this will continue to be monitored. Staffordshire Moorlands records the lowest rate (2.1%), and Tamworth records the highest at 3.7%, which is still just below the national position (3.8%).

Business Support

Number of businesses supported by the council (cumulative)

Legend:
- Number of business attending start-up programme
- Number of businesses started trading
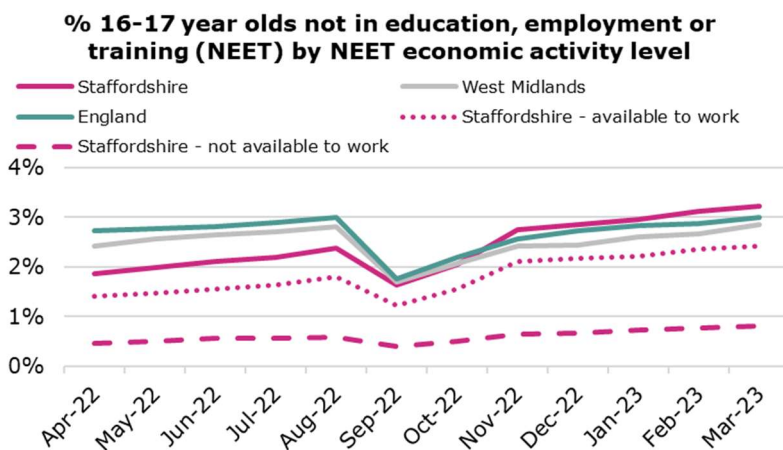- Total number of businesses approved for the Get Started and Grow Scheme

The top two sectors for businesses attending the start-up programme continue to be 'Retail' and 'Services'. The 'Get Started' scheme expanded in Quarter 3 to include 'Step up' support for businesses aged 2-5 years.

Source: SCC

Skills

% 16-17 year olds not in education, employment or training (NEET) by NEET economic activity level

Legend:
- Staffordshire
- England
- Staffordshire - not available to work
- West Midlands
- Staffordshire - available to work

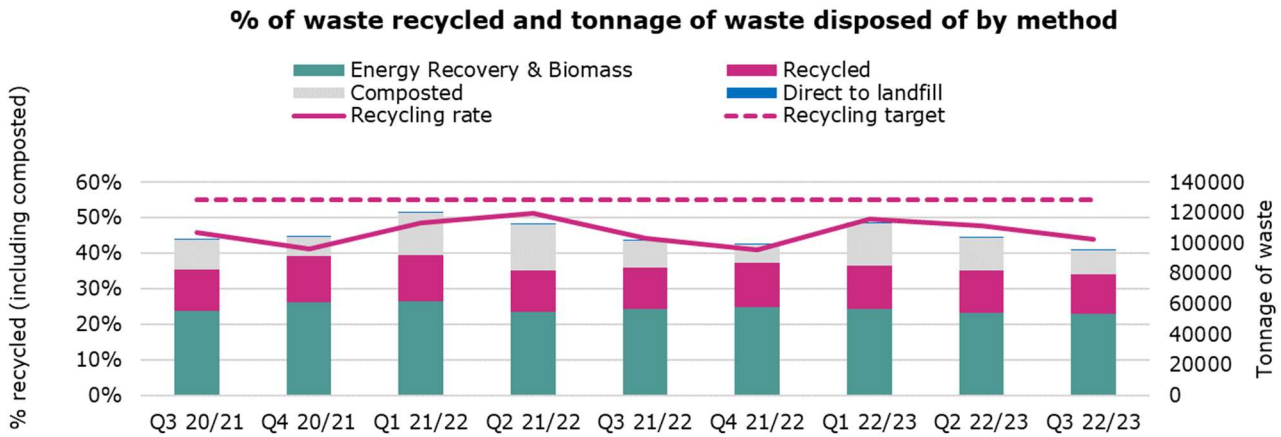Source: National Client Caseload Information System

It is usual for there to be an increase in NEETs from September as young people leave school on 31 August and are then tracked. The local recent increase is partly due to the number of pupils not returning in Year 13 and an increase in work-based learning opportunities. To improve this measure, Entrust Skills and Employability are tracking young people who are NEET and working to re-engage them. This will continue to be monitored.

Climate Change and Waste

% of waste recycled and tonnage of waste disposed of by method

Legend: Energy Recovery & Biomass · Recycled · Composted · Direct to landfill · Recycling rate · Recycling target

Staffordshire continues to send minimal waste directly to landfill.

Source: SCC

Staffordshire County Council's carbon emissions - Tonnes of carbon (tCO$_2$e)

- 2018/19: 50,652
- 2019/20: 37,967
- 2020/21: 29,068
- 2021/22: 28,152
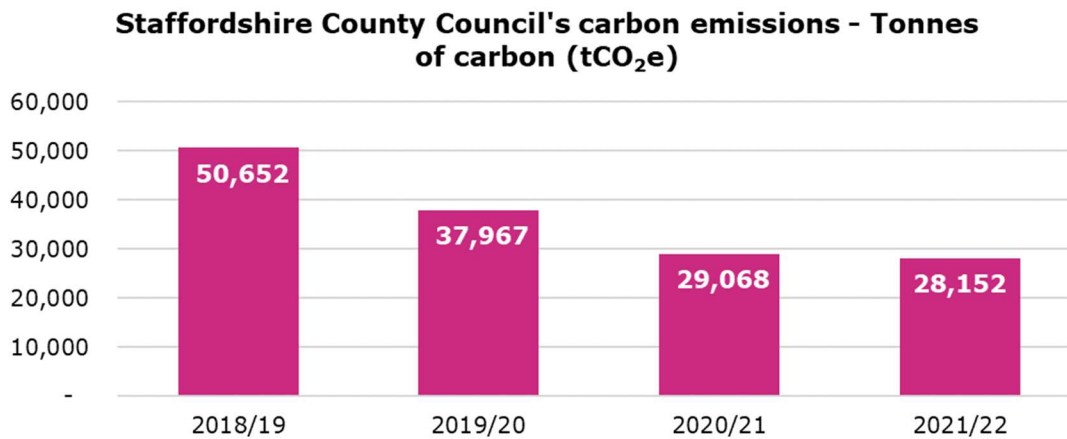
There was a slight reduction in carbon emissions in 2021/22, with work taking place to think more innovatively about how the council continues to reduce this. There has been a 44% reduction since declaring the climate change emergency.

Source: SCC

Corporate Services Dashboard

Finance

Revenue outturn forecast variance compared to the overall budget (target no more than +/- 2%)

Quarter 1, 22/23	Quarter 2, 22/23	Quarter 3, 22/23	Outturn, 22/23
0.61% (£4m overspend)	1.1% (£6.408m overspend)	1.97% (£11.635m overspend)	1.85% (£11.294m overspend)

A 1.85% overspend for the year is acceptable as it is within the council's Financial Health target of 2% variation on revenue budgets.

Staff Sickness Absence

Average payroll days lost per employee
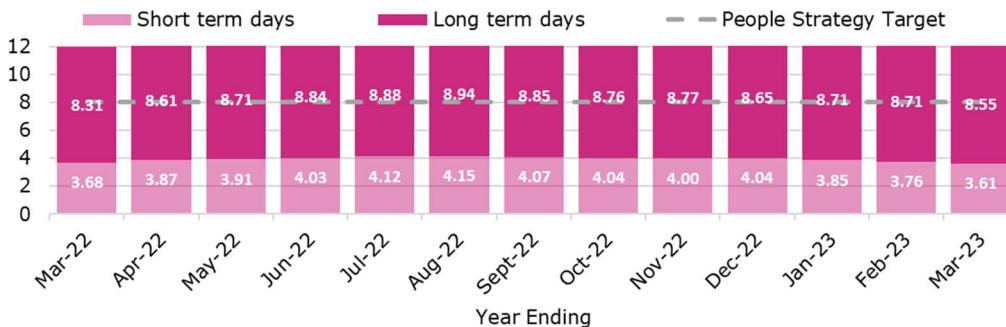
There is a continued focus on staff absence levels to help teams improve their days lost to sickness, including working with those service areas experiencing the highest absence levels and promoting best practice absence management.

Freedom of Information

Number of FOI requests and % completed within statutory time limit

Source: SCC